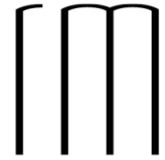


Warranty Garage Carpet



robert malcolm

Robert Malcolm have been supplying the New Zealand market with floorcoverings for over 140 years. Our products have been developed with quality and performance in mind, and along with our warranties, this will give you confidence in your purchase.

Purchaser's Responsibilities:

- Robert Malcolm carpet must be purchased through an approved dealer.
- Robert Malcolm carpet must be installed in accordance with the New Zealand Flooring Installation Standard (AS/NZS 2455.1:2007).
- Warranties apply to the original purchaser of the carpet and are not transferable.
- Keep proof of purchase from your flooring retailer with proof of installation date.

Wear: 5 years

Robert Malcolm warrants from the date of the original purchase the carpet will not experience fibre loss from abrasion by more than 10% under normal residential wear application. Abrasive wear does not mean crushing or flattening of the carpet pile.

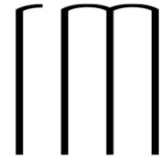
Warranty Exclusions:

- Damage caused by vacuum cleaners with an active beater brush.
- Failure to maintain the carpet in accordance with Robert Malcolm's maintenance guidelines.
- Installation in an outdoor environment, including boats. This product is designed for interior application only.
- Any defects due to incorrect installation.
- Damage from tears, cuts, burns, flooding, pets, or from any natural disaster.
- Damage from athletic equipment.
- Damage from pivoting tyres or wheels.
- Damage due to the application of improper cleaning or topical agents.
- Damage from automotive lubricants, battery acid, chemicals and paints.
- Poor carpet maintenance.
- Any non-residential, commercial applications or tenanted premises in which the carpet has been installed.

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international
flooring solutions



robert malcolm

Manufacturing Defects:

Robert Malcolm warrants this carpet for up to 5 years against manufacturing defects provided:-

- The carpet is first grade quality.
- The carpet was purchased from an approved retailer and installed by a Floor NZ registered flooring installation contractor.
- The carpet has been properly maintained in accordance with the Cleaning and Maintenance guidelines on our website at all times.

Should a manufacturing defect be found Robert Malcolm will cover the cost of repairing or replacing the carpet in the affected room or area. If the original carpet is not available the replacement carpet will be of comparable quality from a current range, or alternatively Robert Malcolm will compensate you for the replacement cost of the carpet in the affected room or area. Manufacturing defects are defined as any mechanical flaw that occurs during the production of the carpet.

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